//ONE BRAND //ONE SOURCE //ONE SYSTEM

Data Protection Declaration

Section 1 Information concerning the collection of personal data

(1) In the following we inform about the collection of personal data when using our website. Personal data is all data, which refer to you personally, e.g. name, address, e-mail address, user behaviour.

(2) Responsible person according to art. 4 para. 7 EU data protection basic regulation REMA TIP TOP AG, Gruber Straße 65, 85586 Poing/Germany , info@tiptop.de.
You can reach our data protection officer under leo.deser@tuev-sued.de or our postal address adding „the data protection officer". Questions, suggestions or claims with regard to data protection you can also send us under datenschutz@tiptop.de.

(3) When contacting us by means of your e-mail or via our contact form we will store the data you are sending to us (your e-mail address, if possible your name or telephone number) enabling us to reply to your questions. Data becoming available in this connection we will delete when the storing is no longer necessary or limit the processing, if there are any legal retention requirements.

(4) If, for individual functions of our offering, we rely on commissioned service providers or intend to use your data for advertising purposes we will inform you in detail about each process. Then we will also state the determined criteria for the storage period.

Section 2 Your rights

(1) Towards us you have the following rights in regard to the personal data concerning you:
- right to information,
- right to correction or deletion,
- right to limitation of processing,
- right to objection against processing,
- right to data portability.

(2) You also have the right to complain about the processing of your personal data by us to a data protection supervisory authority.

Section 3 Collection of personal data when visiting our website

(1) If you only use our website for information purposes meaning that you do not register with us or do not send information to us in any other way we will only collect your personal data, which your browser is sending to our server. If you wish to look at our website we collect the following data that is technically necessary for us to show our website to you and to guarantee the stability and security (legal basis is art. 6, para. 1 s. 1 lit. F data protection basic regulation):

- IP address
- date and time of the enquiry

- time zone difference to the Greenwich Mean Time (GMT)
- content of the request (individual website)
- access status/HTTP-status code
- data volume transferred each time
- website from which the request is sent
- browser
- operating system and its interface
- language and version of the browser software.

(2) In addition to the before mentioned data cookies will be stored on your computer when using our website. Cookies are small text files, which are being stored on your hard drive allocated to the browser employed by you and by means of which certain information flows to the party (in this case us) that sets the cookie. Cookies can generate small programs or transmit viruses to your computer. They serve for making the Internet offerings more user friendly and effective.

(3) The use of cookies:
a) This website uses the following types of cookies whose extent and functionality are being described in the following:
- transient cookies (see b)
- persistent cookies (see c).

b) Transient cookies are being deleted automatically, when you close the browser, in particular the session cookies. They store a so-called session ID by means of which different requests of your browser can be allocated to the joint session. Thus your computer can be recognised, when you return to our website. The session cookies are being deleted, when you log out or close the browser.

c) Persistent cookies are being deleted after a given period of time, which can differ according to each individual cookie. You can delete the cookies in your security settings in your browser any time.

d) You can configure your browser setting according to your wishes and for instance refuse the acceptance of third-party cookies or all coookies. We inform you that you may not be able to use all functions of this website.

Section 4 Using our webshop

(1) If you wish to order in our webshop it is essential for the conclusion of the contract that you indicate your personal data, which we need for the processing of your order. The obligatory information needed for the processing of the contracts is highlighted separately, further detail can be given voluntarily. The data provided by you we will process for the settlement of your order. We can pass on your payment data to our house bank. Legal basis for this is art. 6, para. 1 s. 1 lit. B data protection basic regulation.

We can process the data entered by you to inform you concerning further interesting products of our portfolio or to send e-mails including technical information to you.

(2) Due to commercial law and tax legislation stipulations we are obliged to store your adress, payment, and order data for the period of ten years. We undertake, however, a limitation of the processing after two years, which means that your data is only used to comply with the legal obligations.

(3) In order to avoid unauthorised accesses of third parties to your personal data, especially the financial data, is the ordering procedure encrypted by TLS technology.